

At JLB Games, we take pride in delivering top-notch products to our valued customers. We are committed to maintaining the highest standards of quality and customer satisfaction. To ensure transparency and clarity regarding our refund and return policy, we want to inform you that:

1. No Refunds:

- All sales at JLB Games are final. We do not offer refunds or cash returns for any product purchases.

2. No Returns:

- We do not accept returns or exchanges for any products once they have been purchased or delivered.

3. Exceptions:

- In rare cases of product defects or errors on our part, we will assess and address each situation individually. If you believe you have received a defective product or experienced an error in our service, please contact our customer support team within 30 days of purchase. We will do our best to resolve the issue promptly.

4. Contact Us:

- If you have any questions or concerns about your purchase or believe you may qualify for an exception under our policy, please do not hesitate to contact our customer support team via our Contact Page. We are here to assist you and address any issues to the best of our ability.

We appreciate your understanding and support of our policy, which allows us to continue offering high-quality products competitive prices. Your satisfaction is essential to us, and we are always available to help you with any inquiries or concerns you may have.

Thank you for choosing JLB Games.

JLB Games

12/13/2023